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## SAGE MAS 500 NEWSLETTER

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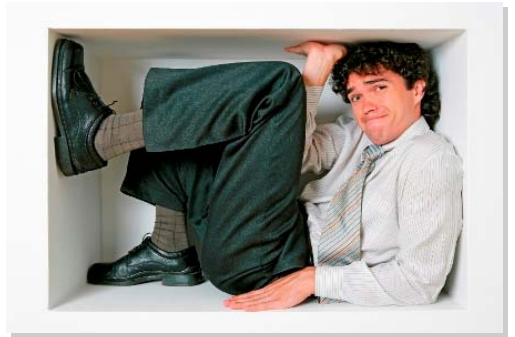
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### Fits Like a Glove

#### *Using MAS 500 Customizer to create that perfect fit*

“Out of the box” is a common phrase in the world of software. It refers to all of the features and functionality that’s packed into that box of software you purchased. Unfortunately, “the box” doesn’t always take your unique business processes into account. Maybe you’d like to change some of the text on your screen to better match industry terminology and make more sense to the folks using your system. Maybe you’d like an extra data entry field in the sales order screen to capture information that will help your warehouse personnel during order fulfillment. Maybe you’d like an extra button on your toolbar that launches a frequently-used task.

If you want to reshape that box of software to create a custom fit, then we think you’d like the Sage MAS 500 Customizer module. It allows you to modify screens, forms, toolbar buttons, terminology, and add or remove data entry fields so your Sage MAS 500 installation fits you like a glove.



*Reshape your “Out of the Box” software  
with Sage MAS 500 Customizer*

### Do I have to be a Technical Wizard to Use It?

The short answer is ... it depends. What does it depend on? The level of complexity of the modifications you’d like to make. Most cosmetic changes can be made without extensive programming knowledge. It’s relatively easy to re-order the tab sequence, change screen text and colors, and deactivate fields you rarely use. But if you want to kick it up a notch and really give your Sage MAS 500 system an extreme makeover, Customizer is flexible enough to significantly alter the application interface, add new screens and fields, and really get your hands dirty with Microsoft VBScript and source code.

### Improve Workflow and Efficiency

Customizations can be created for each user or group of users based on the way THEY use the system. Does your order entry staff have to tab through a bunch of fields they never use? Get rid of those fields with Customizer and clean up their screen. Want to create an interface to another system used in your company? Customizer has you covered. Any way you slice it, you’ll improve productivity, streamline workflow, and reduce data entry time because Customizer makes Sage MAS 500 work the way you do ... not the other way around. And from a security and maintenance standpoint, customizations are stored on your MAS 500 server, not on individual workstations. That makes it easy to manage all customizations from a single location as well as roll those customizations forward when you upgrade to a new version.



**Break out of the box with the Sage MAS 500 Customizer module.**

Go online and download the [Customizer Feature Sheet](#) or call us to set up a quick demo.

**sage**  
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# CUT YOUR OPERATIONAL COSTS WITH AUTOMATION

Ok, it isn't exactly a news flash that the global economy has slowed to a crawl. You know the story ... companies laying off workers and watching sales decline. The question is, what can you do to improve your bottom line when revenue is drying up? Well, you cut costs, streamline operations, and do more with less. So let's talk about technology that will answer the question "which tasks can be automated to free up some time and cut my operational costs?"

## Every Minute Matters

Today, every minute of every person's workday matters – and now is the time to take a critical look at the tasks that each person performs and ask yourself "Could that task be automated?" If, for example, you have staff that are manually generating and sending invoices, creating POs for vendors, or tracking down late deliveries, an investment in Sage KnowledgeSync can save you tons of money by automating these tasks.

## Put it on Auto-Pilot with Sage KnowledgeSync

Sage KnowledgeSync is a "monitor & response" system that watches for changing conditions within your business and automatically executes the appropriate response. On the "monitor" side of the equation, it leverages familiar alert technology. You know, anytime inventory is running low, a new order comes in, or a shipment is late, someone in your company gets a real-time alert to their email, cell phone, fax machine, or PDA.

But when it comes to the "response," Sage KnowledgeSync really excels. After all, it may not be good enough to simply receive an alert because you still have to stop what you're doing to take care of the situation ... unless you have Sage KnowledgeSync which will take care of it for you. You see, Sage KnowledgeSync works with your MAS 500 system. So

once an alert condition is triggered, it can be configured to automatically generate **and** fax a purchase order, run a report and email the results to you, send a reminder of an overdue invoice to your customer, and just about any other action you'd normally perform manually.

## If You're Curious, Give it a Try

KnowledgeSync comes preconfigured to monitor hundreds of common business conditions, and gives you the ability specify an unlimited number of additional "trigger points." So it's easy to get your feet wet and have it up and running quickly.

You can also get started with Sage KnowledgeSync for FREE. And if you decide that you like it, just flip the switch and go live. Then, the only cost is for annual maintenance and support at around \$399 per year. [Contact us](#) if you have questions or would like to try it out.

## New Sage MAS Online Community

Sage has launched a new Sage MAS Online Community. The mission of the online community is to enable all Sage MAS ERP customers to share, learn, and support each other on a broad spectrum of issues and interests. It's an opportunity to network with fellow MAS 500 users, post technical questions, and exchange dialogue with product experts and Sage development partners. The online community includes chat rooms, blogs, forums, a comprehensive knowledgebase, and access to support technicians that participate in conversations from time to time.

CHECK IT OUT AT:

[HTTP://COMMUNITY.SAGEMAS.COM](http://community.sagemas.com)

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**NEXTEC**

[www.nextecgroup.com](http://www.nextecgroup.com)

[info@nextecgroup.com](mailto:info@nextecgroup.com)