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Microsoft Dynamics SL Newsletter

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Microsoft Resolves Direct Deposit Advice Issues

If you're running Dynamics SL7 FP1, you may have run into problems when sending Direct Deposit Advice Slips using the Quick Send feature. The good news is that Microsoft has recently released a "Hot Fix" to resolve various Quick Send issues. Read on to learn how your direct deposit advice issues can be cured.

Some Common Issues and Solutions

Current earnings, deductions and net pay show incorrectly on the advice slip. This can occur under a variety of circumstances. But to stop it from happening, download and install the HotFix from [Knowledge Base Article 973752](#).

Current earnings, deductions and net pay show "0.00" and the period beginning and end dates show 1/1/1900. This happens when you edit the payroll check in the *Review/Edit Check* screen. It can be corrected with the same HotFix listed above.

When printing a batch of direct deposit advice slips containing employees setup for Quick Send and those who are not, a check does not print for the Quick Send employees and throws-off numbering on your preprinted check stock. There are a couple of ways to tackle this situation. First, you can create two batches - one for Quick Send employees and the other for non-Quick Send employees. Or, you can customize the direct deposit advice slip report to also print an advice slip for non-Quick Send employees. [Click here](#) to download a set of standard reports with this customization. If you would like to do the report modifications on your own, [contact us](#) and we'll be happy to send step-by-step instructions.

*A **printed** batch of direct deposit advice slips contains printed advices even for Quick Send employees.* Standard version 7.0 FP1 reports do not print advice slips for Quick Send employees. So if this is happening to you, you're most likely using a customized direct deposit advice slip report file from a version **prior to 7.0 FP1**. To solve this issue, re-customize the standard 7.0 FP1 report.

Instead of the Application Server printing Quick Send emails, it gives an "Unable to Find Report" error. This error occurs when you have multiple companies, use account/subaccount validation and each company has its own cash account/subaccount combination. [Click here](#) to download a HotFix that corrects this issue.

While these fixes should do the trick, please don't hesitate to [contact us](#), if you're still having problems.

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While Segregation of Duties (SOD) seems like a simple process, not properly following it can lead to disastrous consequences. Learn what can happen by reading two case studies in the article link below.

We've Got the Know-How

As CPAs and Technologists, we have the subject matter expertise to advise our Clients on how to make certain SOD matters are properly implemented within their organizations. Read the full article at the [AICPA Technology link](#) to read case studies and details on how Segregation of Duties solutions add value and strategic support to an organization.

This article is written by the President of Transition/1; a NexTec Group partner that focuses on 'operationalizing' risk management and audit solutions with database driven applications that integrate with Microsoft Dynamics SL. NexTec Group can help provide an assessment of your risk management needs, including an SOD monitoring proposal and specific road map to more valuable solutions in the mission critical areas where risks need better definition and monitoring.

And, We Also Have the Right Solution

Compelling, value-add solutions in this area are available from NexTec Group and Transition / 1 with the *eProcessManager® Suite*. The *eProcessManager® Suite* delivers a performance and risk management solution that directly integrates with your existing Microsoft Dynamics solution to achieve high value and an economic return almost immediately. *eProcessManager®* will document, automate and report on the effectiveness of controls, process optimization and risk management which helps you reduce costs and increase assurance of operational

performance. To learn more regarding this solution and how it can benefit your organization download a copy of the [eProcessManager® Overview Brochure](#).

Or email marketing@nextecgroup.com, if you would like to schedule a demonstration.

Convergence 2010 Atlanta April 24 - 27

Convergence is the premier Dynamics event where you can experience the Microsoft Community in action. This event offers you a unique opportunity to network and share ideas and knowledge with your peers, partners, Microsoft team members and industry experts.

Register Now and Save

Save \$300 if you register by **March 3rd**. Also, let us know that you'll be there and we'll be sure to make arrangements to get together!

[Click here](#) to get all the details and also register for Convergence 2010 Atlanta.

Upcoming NexTec Webcasts

[Structure Overview of Microsoft Dynamics SL](#)

2/17/2010 2:00 PM - 2:30 PM

[Menu Design for Microsoft Dynamics SL](#)

3/17/2010 2:00 PM - 2:30 PM

[Crystal Reports and SSRS Reports Overview](#)

4/21/2010 2:00 PM - 2:30 PM

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